

Privacy Policy

At Essex Social Media Ltd, we are committed to maintaining the trust and confidence of our clients and those visiting our websites. We do not sell, trade or rent consumer information with other businesses. This Privacy Policy outlines how we use, retain and manage your data, when we share it and who with.

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet to monitor and understand visitor demographics and their site use. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications) through our contact form or email; comments, feedback, reviews and recommendations.

When you fill in our contact form, send an email through to us or give us a call, we will maintain your information for correspondence purposes and to serve your business. If you wish to be removed from our database, or no longer contacted by our company, please let our data compliance officer know via email at essexsocialmedialtd@gmail.com - mark the subject as “**Database Information Request for Removal**”, and we will ensure that your information is removed and no longer utilised by the company.

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

All direct payment gateways used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

This website collects cookies from users. For information on what we’re collecting, please click [here](#).

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at:

[*essexsocialmedialtd@gmail.com*](mailto:essexsocialmedialtd@gmail.com)

or send us mail to:

***43 Progress Road,
Leigh-on-Sea,
Essex SS9 5PR***